INSTALLATION
GUIDE &
OWNERS MANUAL

Saunacore Heaters

This Manual contains installation and operation instructions, specifications, maintenance information, and warranty information.
Installation Instructions

Certified to CAN/CSA Std. No. 164 Conforms to UL. Std. 875

INSTALLATION INSTRUCTION FOR ALL SAUNACORE KW HEATING UNITS

SAUNACORE KW is installed in a corner of the Sauna room or on the straight wall by means of two mounting brackets (see illustration).

The unit should be placed 2" inches (minimum) from the floor, and not closer than 45 inches to the ceiling.

Lift the unit 2 inches (minimum) from the floor, hold it against the corner or straight wall and mark the location. Fasten the brackets with 1-1/2" mounting screws supplied. Be sure that the mounting screws are fastened not only through the soft wood lining of the sauna room but also into a solid piece of strapping, 2"x 4" etc., to hold the weight of the unit (approximately 50lbs. with the rocks).

First perform the electrical hook up. CAUTION: This work should be done by a Licensed Electrician. Then slide the unit back onto the brackets. The Saunacore heating units that do not have a control built in should mount the control box on the outside wall of the sauna room beside the door. The thermostat sensor bulb only, is to be located inside the sauna room and is to be mounted on the ceiling above the SAUNACORE heater.

For electrical hook up follow the wiring diagram. This work should be done by a Licensed Electrician only.

Do not install a Showerhead or water spraying device above the heating unit.

All wiring to the SAUNACORE heater must be routed away from any direct radiation from the SAUNACORE Heating unit, and be made with liquid tight conduit.

SAUNA ROCKS (STANDARD, SPECIAL EDITION, STEAM VAPORIZOR MODEL)

After installation of the SAUNACORE Heating unit, carefully place all the igneous Sauna rocks which are supplied onto the rock basket at the top of the sauna stove. Rocks do not make contact with heating element.

THIS UNIT MUST BE OPERATED WITH THE ROCKS IN PLACE.

SAUNA ROCKS (Ultimate Models)

Placement of Sauna Rocks

Do not operate the sauna heater without the stones. Use only the stones that are supplied with the sauna heater. Wash stones with water and place them inside of the heater so that rocks are between and around the heating elements onto adjustable tray.

Take care, however, not to force the rocks between the elements. Use smaller stones first and continue to fill the heater with larger stones. You may not need all of the stones. Make sure the adjustable rock tray is not lower than level 3 in the heater cavity.

STONES SHOULD BE PLACED LOOSELY WITHIN THE HEATER SO THAT THERE IS AMPLE HEAT CIRCULATION AROUND THEM. STONES SHOULD ALSO COVER THE HEATING ELEMENTS COMPLETELY! POURING WATER DIRECTLY ON EXPOSED ELEMENTS COULD GREATLY DECREASE THE LIFE OF THE ELEMENTS!

The total connected load should not be more then 80% of the rating of the overcurrent devices.
HEATER GAURD
A non metallic Guard shall be used and located not closer than 6" from the SAUNACORE Heater.

CAUTION
If the manually-resettable Temperature-limiting Control (Hi-Limit) trips frequently, a Qualified Serviceman should be contacted.

TEMP-LIMITING CONTROL
Each heater is equipped with a high limit control switch as a safety device. If an abnormal heating condition should occur, the heater will automatically shut off. The high limit switch will need to be reset manually before the heater will operate. To reset the high limit, locate the reset button (bottom front) and push inward until the contactor engages. If the reset button continues to trip, contact a qualified service person. If using GFI and tripping occurs heater must be operated first with non GFI breaker to bake elements (remove initial moisture that may cause GFI to trip) (Hi-Limit Tripping Cause - Refer to Page 16)

Electrical Outlets
Electrical outlets are not permitted in a sauna room. If speakers are installed in a sauna, they should not be installed higher than 2 feet from the floor and should be located away from the sauna heater.

Heater Guard
A heater guard rail is necessary to protect the sauna bathers from the hot surfaces of the sauna heater. The guard rail should be attached to the wall and should not be placed higher than the top of the heater, below the rock line. STD(HD) & ULTC6 (ED) heater the guard must extend up to ceiling. (Fig 3)

Warnings!
- Do not smoke, use alcohol, or exercise in the sauna.
- Do not exceed 30 minutes in the sauna at one time as excessive exposure can be harmful to your health.
- Persons in poor health should consult a physician prior to using the sauna.
- Do not place any combustible material on or over the sauna heater.
- At no time should towels, bathing suits, buckets or dippers or any other flammable material be placed on or over the heater.
- Use only clean tap water on the sauna stones. Do not use any chemically treated water (such as spa or pool water) on the heater at any time. Use of chemically treated water can result in rapid oxidation of the heater components, voiding warranty.
Operation Instruction for Sauna Commander Control

1. Activate main power from Electrical panel.
2. Once the power is on, the current room temperature will be displayed in the "Commander" readout window.
3. To activate the sauna heater press and release the ON/OFF button in the center of the Commander Control.
4. The Light and Heat displays will illuminate. The heater is now activated and the sauna interior light has been activated.
5. To set/change the sauna temperature at any time, hold the ON/OFF button down until the temperature you desire is set, then release the button. The temperature will be displayed in readout window. The temperature can be set between 30 degrees Celsius up to 90 degrees Celsius at one degree increments. The temperature set will remain unless the main power is turned off, if this occurs it will be set at 30 degrees Celsius.
6. If your sauna does have a fan connected to the Commander Connection Box, it will automatically activate when the sauna reach a certain temperature and the Fan display will illuminate.
7. To shut off the heater press and release the ON/OFF button located in the center of the Commander Control pad.
8. If your heater has the Standby feature it will activate immediately after it has been turned off. The heater at this point will re-activate and remain on for 1 hour of operation (1 min on /1 min off simultaneously), it will then finally shut off.
9. During the Standby mode, if you wish to activate the heater at full capacity and bypass the Standby mode, simply press the ON/OFF button.
10. Whenever the heater shuts off, the sauna light will remain on for an extra 5 to 10 minutes and it may blink on-off to notify you that it is ready to shut down.

Note:
- All sauna heaters will automatically shut off in 30 minutes (may be set for 60 minutes).
- If the sauna system is 600 volts, 450 volts, 380 volts, 240 volts, or 208 volts; the light bulb and fan MUST BE 240V. If the sauna system is 120 volts, then the light bulb and fan MUST BE 120V.
- Some of the sauna systems may operate with dual voltage.
- For safety precautions, when the sauna is not being used and during service, ensure that the main power supply is switched off.
For supply connections, use suitable AWG wires suitable for at least 90°C (190°F). (use copper wire only) - Ground wire must be insulated.

IMPORTANT!
Loose connections or connectors may cause electrical shortage. Make sure all connections and connectors are firmly secure.

CAUTION: THE MANUAL RESET LIMIT SHALL BE WIRED IN THE CIRCUIT
Commander Keypad Mounting Installation

**Figure 5**

- Mount template to masonry electrical box or wall finish.

**Figure 6**

- Keypad
- Telephone Connector
- Holes to mount template to masonry/electrical box
- Mounting Template (on wall finish, or 2 qang masonry BOX)

**Figure 7**

Internal Commander Schematic

- Install Jumper from Preheat
- Install Jumper for Th Operation
- Remote Commander (OPTIONAL)
- Actual Temp
- Start Button
- Lights Indicator
- Fan On Indicator
- Standby Indicator
- Temp Sensor
- Emergency Shutdown
- Heater
- Fuse LA250VAC
- Power Supply

EXTEND TEMP SENSOR FROM CONNECTION BOX TO THE SAUNA DRY HEATER UP AT CEILING.
SAUNACORE "MERCURI" Control Operating Instructions

Display windows:

Left Window “Minutes” Time Display
Right Window “Degrees” Temperature Display

Signaling LED’s:

C - Temperature is displayed in deg C
F - Temperature is displayed in deg F
Heat - Flashing means heater is on
Run - Sauna is during operation cycle
Aux - Auxiliary output is active
Pwr - Unit is connected to power source.

Arrows Up and Down below “Minutes” window change period of the sauna cycle.
Time can be adjusted between 1 to 60 minutes. It is time during which temperature inside sauna room will be maintained within set temperature +- 3 deg C.
If sauna is not during operation time can be adjusted up and down. During operation time can be only be adjusted down. Meaning operation period will be decreased.

Arrows Up and Down below “Degrees” window change target temperature of the operation cycle. Target temperature can be can be adjusted between 1 to 90 deg C (32 to 190 deg F).
If sauna is not during operation temperature can be adjusted up and down. During operation temperature can be only be adjusted down. Meaning target temperature will be decreased.
During sauna operation Degrees windows will show target temperature for 1 second and current room temperature for 3 seconds.
Unit is capable of displaying temperature both on deg C and deg F. In order to switch between units both down arrows need to be held continuously depressed for 10 seconds, until LED beside “degrees” windows changes, lighting up unit required units window (F or C).
As default deg C are selected.

Initially for the first 5 seconds, when either Up or Down key is depressed and held, modified value (time or temperature) changes every second. If button is pressed continuously for longer then 5 seconds, changes are more rapid, every 0.5 second, and finally after 15 seconds every 0.25 second, allowing fast wide range changes.

Controller is capable of detecting faulty temperature sensor and overheating of the sauna room. Message ‘ts’ means temperature sensor problem, message ‘too hot’ means overheating of the room. In both conditions heater operation is disabled and sauna becomes not operational until first - fault condition is corrected and secondly unit is restarted by power cycling or error is cleared by continuously holding start button for 15 seconds.

Sauna operation is triggered by “Start” button. Unit will maintain set temperature for set period of time. Unit remembers last setting, so if no changes are made and start button is depressed and released, last used values are used.
After set time expires unit remains in stand-by mode for 10 minutes displaying last used values of time and temperature. After that goes to sleep mode, where only PWR LED is on and display is blanked. Unit wakes-up if any of the buttons is touched.

Unit is equipped with Aux output 120VAC 10 A. This output is controlled by AUX button and is not associated with sauna cycle. Can be used i.e. for lights, radio, fan etc.
Once turned on will remain on as long as is not turned off by user, regardless of the state of the sauna room.
**Mercuri Digital Control**

**Figure 8**

Mercuri Digital Controls  
(120v/240v 1Phase 30 Amps + Under)

For supply connections, use suitable AWG wires suitable for at least 90°C (190°F). (Use only copper wire). Ground wire must be insulated.

Mercuri control must be installed outside of the sauna room, into a 3 gang masonry electrical box.  
Box Size: 3.5” deep x 3.75” high x 5-19/32” wide  
Volume (63 Cu.in.)

When the magnetic contactor is used, it also must be installed into an appropriate metal electrical enclosure box outside the sauna.  
Box Size: min 6” wide x 6” high x 3” deep  
Volume (108 Cu.in.)

**Figure 9**

Mercuri Digital Controls  
(240v/208v 1 Phase Over 30 Amps or Any 3 Phase)

Operation:  
Set time and temperature. Temperature display window will alternate simultaneously from current room temperature and set temperature

Note:  
All power supply wires from control box to stove must be protected by metal conduit.

Loose connections or connectors may cause electrical shortage. Make sure all connections and connectors are firmly secure.

**CAUTION: THE MANUAL RESET LIMIT SHALL BE WIRED IN THE CIRCUIT**
Mercuri Digital Control

Mercuri control must be installed outside of the sauna room, into a 3 gang masonry electrical box. When a magnetic contactor is used, it also must be installed into an appropriate metal electrical enclosure box outside of the sauna.

For supply connections, use suitable AWG wires suitable for at least 90°C (190°F). (Use copper wire only). - Ground wire must be insulated.

CAUTION: THE MANUAL RESET LIMIT SHALL BE WIRED IN THE CIRCUIT.
**Mechanical Controls—Wiring** (wall or built-in)

CAUTION: THE MANUAL RESET LIMIT SHALL BE WIRED IN THE CIRCUIT.

**Figure 12**

**Mechanical Control**
(120v/240v/1Phase 30 Amps and Under)

European Connection
(L2 = N - "Neutral")

For supply connections, use suitable AWG wires suitable for at least 90°C (190°F). (Use copper wire only). Ground wire must be insulated.

Mechanical control must be installed outside of the sauna room, into a 3 gang masonry electrical box.

When a magnetic contactor is used, it also must be installed into an appropriate metal electrical enclosure box outside the sauna.

(For control and contactor box sizes refer to page 7 of this manual).

**Figure 13**

**Mechanical Control**
(240v/208v/1 Phase over 30 Amps and any 3 Phase)

Inline Fuse: 5 amp 240 Volts MAX
(Offers Coil Protection)

Note:
All power supply wires from control box to stove must be protected by metal conduit.

Loose connections or connectors may cause electrical shortage. Make sure all connections and connectors are firmly secure.
Mechanical Controls—Wiring  (wall or built-in)

Mercuri control must be installed outside of the sauna room, into a 3 gang masonry electrical box. When a magnetic contactor is used, it also must be installed into an appropriate metal electrical enclosure box outside of the sauna.

For supply connections, use suitable AWG wires suitable for at least 90°C (190°F). (Use copper wire only). - Ground wire must be insulated.

CAUTION: THE MANUAL RESET LIMIT SHALL BE WIRED IN THE CIRCUIT.
Note:
All power supply wires from control box to stove must be protected by metal conduit.

IMPORTANT!
Loose connections or connectors may cause electrical shortage. Make sure all connections and connectors are firmly secure.

European Connection
( L2 = N - “Neutral” )

For supply connections, use suitable AWG wires suitable for at least 90°C (190°F). (Use copper wire only). - Ground wire must be insulated.

CAUTION: THE MANUAL RESET LIMIT SHALL BE WIRED IN THE CIRCUIT.
A non-metallic guard rail must be away from the residential sauna heater models by a minimum of 4 inches, and the residential heater models must be minimum 2 inches away from any vertical surface. There must be a minimum of 45 inches clearance above the heater to the ceiling and a minimum of 2 inches above the floor.

**Sauna Room**

- Min 45" (All model stoves)
- Mounted to Wall
- Stove
- Temp. Sensor Bulb optional
- SAUNA WALL
- Min 2 inches

**Mounting Diagram - Ultimate**

- 1/8 gap
- 45 inches clearance
- 7.5 inches from top to ceiling
- 9 inches from wall

**Mounting Diagram for Residential Model**

- Standard Model
- Special Edition Model
- Steam Vaporizer Model

**Figure 17**

**Figure 18**

**Figure 19**
### Components

#### Ultimate Sauna Parts

01- Connection Box
02- Industrial Heating Element
03- Body Heat Shield
04- Mounting Body Brackets
05- Rock Tray Support Bars
06- Front Body Panel
07- Rock Grill
08- Heat Deflector
09- High Limit Switch
10- Rear Body Panel
11- Lower Heat Shield
12- Floor Support Bar (OPT)

#### Standard, SE, & SV

01- Bottom Connection Box Lid
02- S/S Vaporizer Tank
03- Rear Body Panel w/conn box
04- Lower Heat Shield
05- Industrial Heating Element
06- Front Body Panel
07- Body Heat Shield
08- Rock Grill
09- Rock Tray
10- High Limit Switch
Maintenance Instructions

1) Saunacore strongly recommends that the sauna floor is made of a material that is easily cleaned. Ceramic tile, concrete, marble, sheet vinyl, etc. are all suitable for use in a sauna. When the sauna floor is made of a non-porous material, it is easy to keep clean, sanitary and odour free. Carpeting is not recommended for use in the sauna.

2) To remove perspiration stains from the walls and benches, the wood may be lightly sanded with fine sandpaper to restore its appearance. We do not recommend that stains or sealers be used in the sauna, as they may produce toxic vapours.

3) Clean water should always be used in sauna buckets and water should be dumped out after every use. Scour buckets and dippers occasionally when film collects from usage. Use plastic bucket liner in bucket to prevent leakage.

4) To maintain appearance of the sauna heater, remove water stains by wiping cool heater with a damp cloth.

5) The sauna room will heat faster if the high vent is kept in a closed position during the initial heat up period. The low vent may always be kept in the open position.

6) Scrub benches with a soft brush, using soap and water or a mild disinfectant when needed. Typical maintenance in a commercial application is about once a week. Each sauna bather should sit or lie on a towel when taking a sauna, to aid in prolonging the life of the benches.

7) A floor drain is recommended for use in commercial applications. It facilitates drainage when a large volume of bathers uses the sauna, as well as easy maintenance.

8) Remove duckboard flooring and wash with disinfectant. On wooden duckboards, test disinfectant on a small area to ensure that there is no chemical reaction that may discolour the wood. Hose off duckboard and replace in sauna.

9) Required warning signs should always be posted according to the instructions.

10) Use only clean water on the sauna stones. Do not use any chemically treated water (such as spa or pool water) on the heater as it will cause rapid oxidation of the internal heater components.

11) Saunacore sauna heaters require no special maintenance when properly installed by a qualified electrical contractor. After about 1 year of use, inspect the stones to determine if they need replacement. Rocks may crack or crumble over time.
Sauna-Use Procedures

1. Sauna must be turned on approximately 15-20 minutes before each initial use in order to heat up sufficiently.
2. Shower before entering the sauna, in order to remove body oils, and dirt. Must remain wet, do not towel off.
3. When entering the sauna, open vent, for maximum oxygen circulation EXTREMELY IMPORTANT!
4. You may use sauna wet or dry. If wet is desired, pour water onto stones with ladle until desired comfort. May want to use a sauna essence to create a pleasing fragrance during use.
5. May stay in sauna for desired length of time (max 30 minutes).
6. When completed having a sauna, rinse your body with cool water to close pores and continue bathing.
7. Leave sauna on for approximately 10-20 minutes when finished in order to let the heater and sauna dry out completely.
8. After the sauna is dried out, turn off sauna, and leave louver and door open for release of any existing odours in sauna (ie. body sweat).
9. Eat something light and have a refreshing drink after the sauna. RELAX!!!

CAUTION: Avoid a fire, do not place any combustible material on sauna heater. Reduce the risk of electrocution and burns, DO NOT OPERATE UNLESS THE GUARD IS IN PLACE.

WARNING: REDUCE THE RISK OF OVERHEATING

1. Exit immediately if uncomfortable, dizzy, or sleepy. Staying too long in a heated area is capable of causing overheating.
2. Supervise children at all times.
3. Check with a doctor before use if pregnant, in poor health, or under medical care.
4. Breathing heated air in conjunction with consumption of alcohol, drugs, or medication is capable of causing unconsciousness.

Ventilation

Ventilation in a sauna room is extremely important to achieve the utmost in satisfaction and pleasure. It will also speed up the preheating of the sauna room.

Lack of fresh air due to insufficient ventilation or poor arrangement of ventilation can create an uncomfortable feeling. This often results in the symptoms of difficulty in breathing or burning of the skin. The expended hot air in the sauna contains proportionately less oxygen than the denser atmosphere outside. Bathers sometimes experience faintness unless the air is changed regularly.

An amount of fresh air enters each time the door is opened; this is insufficient, however. Normally two ventilators are built into the walls. The diagram beside shows the proper location of the vent openings. The inlet being located below the heating unit (or close to it) and the outlet is located on the opposite side, on the ceiling or just below the ceiling. Recommended ventilation openings are 4” to 6” diameter, depending on the size of the sauna room.

Heating Units

The heat and moisture content will cause stress to the heating unit in any sauna. Therefore, only the best materials and craftsmanship, as used in our units.

Our heaters have been designed by the means of advanced technology to provide you with years of enjoyment. So for energy efficient and service-free heaters, we feel you have made a good choice with us. Our heaters range from 2000 watts to 21000 watts, and there are 4 physical sizes available: a petite wall mount to a large floor mount.
How to Enjoy the Best in Saunas... The Finnish Way

Every sauna enthusiast will develop their own style once fully acquainted and confident in the sauna process. There are no fixed rules to follow for enjoying the sauna, as everyone should be free to experiment to get the maximum enjoyment out of their sauna. This also applies to sauna regulars. There are nights when you just can’t take it as hot, as well as days when you wonder how you found all of your extra energy. The sauna can be relaxing or invigorating - depending on you. Take it as hot, as well as days when you wonder how you found all of your maximum enjoyment out of their sauna.

Before You Start

1. Be prepared to give the sauna plenty of time to do its work - a leisurely sauna is far more beneficial. One to two hours of time is ideal for total relaxation. A number of sessions can be spent in the sauna with short cooling-off and rest periods in between. A longer drying-off and rest period is very relaxing once the sauna is finished.

2. Always wait at least one hour after eating a large meal before using the sauna. Some people find that a sauna first thing in the morning is very invigorating and a great way to start the day. Another ideal time is in the evening - it beats any sedative.

3. Preheat the sauna to a temperature of your liking by setting the thermostat. Most regular sauna users enjoy the heat around 180°F (82°C) although the popular temperature range is from 170°F to 190°F (77°C to 90°C).

4. Bathers not accustomed to sauna heat should start at a lower temperature around 160°F (70°C) and allow their capacity for enjoying hotter temperatures to develop. Take as much heat as you find comfortable.

5. Wear as little as possible - preferably nothing. A loose towel can be used if necessary. Remove any watches, pendants, jewellery and glasses that would become uncomfortably hot.

6. CAUTION - if you have any form of medical condition or disorder, you should consult your doctor before using the sauna if you are not accustomed to it.

The Sauna Way

7. Many bathers start with a brief warm shower to wash off body oils and dirt.

8. Enter the sauna and relax on the top level for 10 to 15 minutes (or the lower level if you prefer a moderate heat). Many bathers spend about half of their total time lying down. The dry heat will increase the blood circulation and will eventually bring the body to the perspiration point. Otherwise, do not expect to perspire heavily in the dry heat of the first session.

Do not stay longer than 30 minutes - the sauna is not a test of toughness. Any exposure beyond that time can become hazardous as well as beyond all levels of comfort and enjoyment.

Sauna material and wood thickness recommendation:

Materials recommendations for the sauna room should be a long-lasting soft wood, such as cedar, redwood, etc.

Western red cedar is an ideal choice for the interior sauna liner for the walls and ceiling.

Thickness of panelling 0.25 to 0.75 inches thick.

Cedar is renowned for its high impermeability to liquids and its natural phenol preservative. It is ideally suited for exterior and interior use where humidity is high. Cedar’s natural oils are the reason it is decay-resistant and rich in colour.

CAUTION:

Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98°F. The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness, and fainting. The effects of hyperthermia include failure to perceive heat, failure to recognize the need to exit the sauna, unawareness of impending hazard, mental damage in pregnant women, physical inability to exit the room and unconsciousness.

Warning: The use of alcohol, drugs, or medication is capable of greatly increasing the risk of fatal hyperthermia.

The sauna door should NOT include any locking or latching system, malfunction of which could cause entrapment inside the heated room. The sauna door should always open outwards from the sauna room.

Hi Limit Reset Tripping (Possible Cause)

Wiring attached to high limit should be adequate gauge.

Excess power supply wire within heater connection box.

Power supply wire or electrical wires must not make any contact within the electrical connection box other than the actual connections.

Inadequate or no sauna room ventilation, an intake & outtake is required (3” diameter per vent hole), gap beneath door is inadequate.

Room insulation must not be greater than R12.

Heater wattage (output) is greater than required.

(1000 watts per 50 cubic feet)

Thermostat temperature probe is not located in proper location within the sauna room. Must be located directly above heater up at the ceiling.

Sauna bathers are tampering with thermostat temperature probe, by wetting the thermostat allowing it to read cooler inaccurate room temperature. The will cause the sauna heater to remain on for longer periods, causing internal overheating of the heater.

The hi-limit reset switch can only be reset once the sauna heater has cooled.

Hi-Limit requires replacement by qualified serviceman.

Sauna rocks should be placed loosely within the heater, do not overfill allow heater to breath and allow air to flow through heater body.

Do not place rocks below rock tray. Use large diameter rocks.

Heater guard must be set back from heater body according to CSA/UL requirement, listed on label attached to heater body.
The feet should be raised above the head level by using permanent footrests installed on the wall or by placing a portable footrest under the ankles. Portable back and headrests are ideal for greater levels of personal comfort and enjoyment.

9. Shower again or take a cool refreshing swim (hardy types may take an icy dip or a roll in fresh snow). Sudden temperature changes can be bracing and invigorating. Any extreme cold must be followed by sauna heat to avoid catching a chill.

10. Rest for 10 to 15 minutes to allow your body to cool down slowly and then repeat the cycle of heat, shower and rest.

11. When returning to the sauna, throw on several scoops of water with the sauna ladle to create "loyly" and to increase the humidity in the room. Bringing the humidity level from a low 5 to 8% to a more comfortable 15% which will allow your skin to remain completely wet with perspiration. You should develop a heat and humidity combination that will bring you the most enjoyment. Some bathers will like it super-dry and some will like it quite humid.

12. The birch whisk or "vihta" can now be used to stimulate the blood circulation on the skin. Whisking the entire body will also induce very heavy perspiration (as a result of the heat and the exertion).

13. Once the body is warm, the pores of the skin will be completely open. This is the time to vigorously scrub the entire body clean. Don't forget to offer to wash your companion's back.

14. Experienced sauna users know that the final cleansing of the skin and pores happens during the heat of the sauna session that follows a vigorous wash.

15. The last shower should be a warm one followed by a cooler shower to close the pores of your skin without chilling the body. Avoid extreme coolness or drafts until the body has returned to normal temperature.

After the Sauna

16. Your body should be allowed to dry without hard toweling. Give yourself at least 20 minutes to relax and cool down before getting dressed. But if you are at home, you will be able to climb right into bed for a very deep and refreshing sleep.

17. A light snack is often served after the sauna with a refreshing cool beverage. The body will need to replace the water and sags that were lost during the sauna.

18. Lighting in and around the sauna should be subdued to develop greater levels of relaxation. Soft background music is also ideal.

19. The sauna is well recommended for those suffering from tension, adolescent skin problems, tiredness or those having trouble sleeping soundly. Arthritis and rheumatism sufferers as well as those with sore muscles and joints from physical over exertion will find the sauna heat very relaxing.
Sauna Heater Limited Warranty

Saunacore warrants these products to be free from defects in material and workmanship and agrees to remedy any such defect. This warranty does not apply outside the boundaries of the United States or Canada, or to any product which in our sole opinion has been improperly installed, or subject to wilful abuse, misuse, alteration, & shipping damages during the period of coverage. Postage and handling charges of the product to and from Saunacore for warranty repairs and for any related charges for the installation/removal of these products are NOT included in your warranty. Warranty service can be obtained by sending your product to Saunacore (Call 905-951-6662). Warranty repairs must be done only by Saunacore. Proof of purchase and a serial number of the product will be required before any services are performed.

This limited warranty is void if the heater is used improperly. Chemically treated water, such as spa or pool water must not be poured over the sauna stones. The sauna room must be heated for a minimum of 30 minutes prior to the application of water to the sauna stones. The limited warranty is void if a shower or faucet has been installed in the sauna. Damages resulting from the misuse of the heater will not be covered in the warranty.

This limited warranty is void if the installation and wiring is not performed by a certified electrician or authorized qualified service representative.

This limited warranty will be void if the information is not completed and returned within 15 days of the date of purchase. The limited warranty applies only to the original purchaser.

A return merchandise authorization number assigned by Saunacore is required prior to returning any product for repair. Components returned without a return authorization number will not be repaired or replaced. Call Saunacore and ask for the service department. Warranty is non-transferable from original consumer purchaser.

Warrants for Each Models: (NOTE: Warranty claim fees apply to individual warranty claim).

**Standard Sauna Heater:** Residential use has a 5 year warrant first year all parts and labour, 2nd to 5th year a $150.00 service charge will apply for repairs of the heating unit only, from the date of original purchase. (Thermostat, timer, pilot light, and contactor excluded) Commercial use has only a one year warranty on parts and labour.

**Special Edition Steam Vaporizer Sauna Heater:** Residential use has a life-time Warranty; first year all parts and labour, 2nd year and up has an $200.00 service charge for repairs of the heating unit only, from the date of original purchase. (Thermostat, timer, pilot light, and contactor excluded) Commercial use has only a one year warranty on parts and labour.

**STD HD Sauna Heater** Residential/Commercial use has a 5 year warranty with steam vaporizer system; first year all parts and labour, 2nd to 5th year $300.00 service charge will apply for repairs of the heating unit only, from the original date of purchase. (Thermostat, timer, pilot light, and contactor excluded) Unit without steam vaporizer system has only a one year warranty on parts and labour.

**Ultimate C6+1:** Same warranty as the standard commercial sauna heater but a $350.00 service charge applies.

**Ultimate Sauna Heater:** Residential use has a life time warranty; 1st year all parts and labour, 2nd year and up requires a $200.00 service charge for repairs to the heating unit only, from the original date of purchase. (Thermostat timer, pilot light, and contactor are excluded) Commercial use has only a one year warranty on parts and labour.

**Controls:** Have a 1 year warranty, except mechanical timers. All mechanical timers have a 60 day warranty.

-Any damage or missing parts claims must be made within 48 hours of receiving this product.

Warranty Registration Card

<table>
<thead>
<tr>
<th>Model #</th>
<th>Serial #</th>
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</thead>
<tbody>
<tr>
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<table>
<thead>
<tr>
<th>Purchase Date</th>
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<table>
<thead>
<tr>
<th>Dealer Name and Address</th>
</tr>
</thead>
<tbody>
<tr>
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<table>
<thead>
<tr>
<th>Owner Name and Address</th>
</tr>
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<tbody>
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</tbody>
</table>

Current warranty claim fees effective 01/01/2007

NOTE: A COPY OF RECEIPT MUST ACCOMPANY THIS WARRANTY CARD.